



MATCH TICKET DRAW TERMS AND CONDITIONS

NEWCASTLE UNITED FOOTBALL CLUB

Season 2020/21



1. The Ticket Draw is open to:
 - (a) Newcastle United one year season ticket holders from the 2019/20 football season and who possess an account credit equivalent to five games' value; and
 - (b) Newcastle United current 2020/21 football season ticket holders remaining on a long term price freeze deal.

The Ticket Draw will not include employees of NUFC in their capacity as employees directly associated with administration of the Ticket Draw.
2. Due to your meeting the criteria set out in Clause 1 together with your opting-in to the Match Ticket Draw and accepting all associated terms and conditions of entry, you will be automatically entered into the draw for the match.
3. All entries must be submitted via an online form which will be emailed to you directly. Only one entry per supporter is permitted.
4. The opening date for entries is 10am on Friday 7 May 2021. The closing date is 10am on Sunday 9 May. Entries received after the closing date for the fixture will not be entered into the draw.
5. NUFC accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
6. Successful entries will be chosen by random draw performed by the Newcastle United Ticket Operating System. The draw date is Sunday 9 May ("**Draw Date**").
7. Successful entries in the Draw will receive a match ticket for that respective fixture, at the cost of one game's worth of account credit value (for the avoidance of doubt 1 credit shall equal 1 seat, regardless of position or aspect), in a seat allocated in the sole discretion of NUFC (for the avoidance of doubt, there shall be no refund of any difference in value between the seat so allocated and the seat you originally booked and to which your account credit related). Please click [here](#) for the Conditions of Issue of a Home Match Ticket and please ensure that you have read and can comply with the Supporter Code of Conduct which shall be in force throughout the fixture.
8. Successful entries will be notified by email (using details provided at entry) to inform them when their online account will open and close to complete their ticket transaction ("**Completion Deadline**"). If a successful draw entrant misses the Completion Deadline for completing their ticket transaction, then that successful entry will be forfeited and NUFC will be entitled to draw and/or select another successful draw entrant in accordance with the



process described above. A successful entry is non-exchangeable, non-transferable and no cash alternative is offered.

9. The decision of NUFC regarding any aspect of the Match Ticket Draw is final and binding and no correspondence will be entered into about it.
10. NUFC must either publish or make available information that indicates that a valid award of successful entries took place. To comply with this obligation NUFC will keep a record of anonymised (for example, by supporter number) successful entries and the address county of successful ticket holders, and will supply such list to anyone who validly requests such information at boxoffice@nufc.co.uk or writes to St. James' Park, NE1 4ST (enclosing a self-addressed envelope) within one month after the draw for the respective draw fixture. If you object to any or all of your supporter number, surname, county and successful ticket ID being published or made available, please contact NUFC at boxoffice@nufc.co.uk. In such circumstances, NUFC must still provide the information and successful entry to the Advertising Standards Authority on request.
11. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. NUFC reserves the right to refuse entry, or refuse to award the successful entry to anyone in breach of these terms and conditions.
12. NUFC reserves the right to hold void, cancel, suspend, or amend the Match Ticket Draw promotion where it becomes necessary to do so.
13. Insofar as is permitted by law, NUFC will not in any circumstances be responsible or liable to compensate a winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the match ticket (which at all times shall remain subject to NUFC's general admission and season ticket terms and conditions of admission applicable to this fixture as referenced at Clause 7 above) except where it is caused by the negligence of



NUFC, its agents or distributors or that of their employees. Your statutory rights are not affected.

14. Personal data supplied during the course of this promotion will only be processed as set out in NUFC's privacy policy available [here](#). See also Clause 10 above with regard to the announcement of winners.
15. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.
16. NUFC is Newcastle United Football Company Limited of St James' Park, Newcastle upon Tyne.