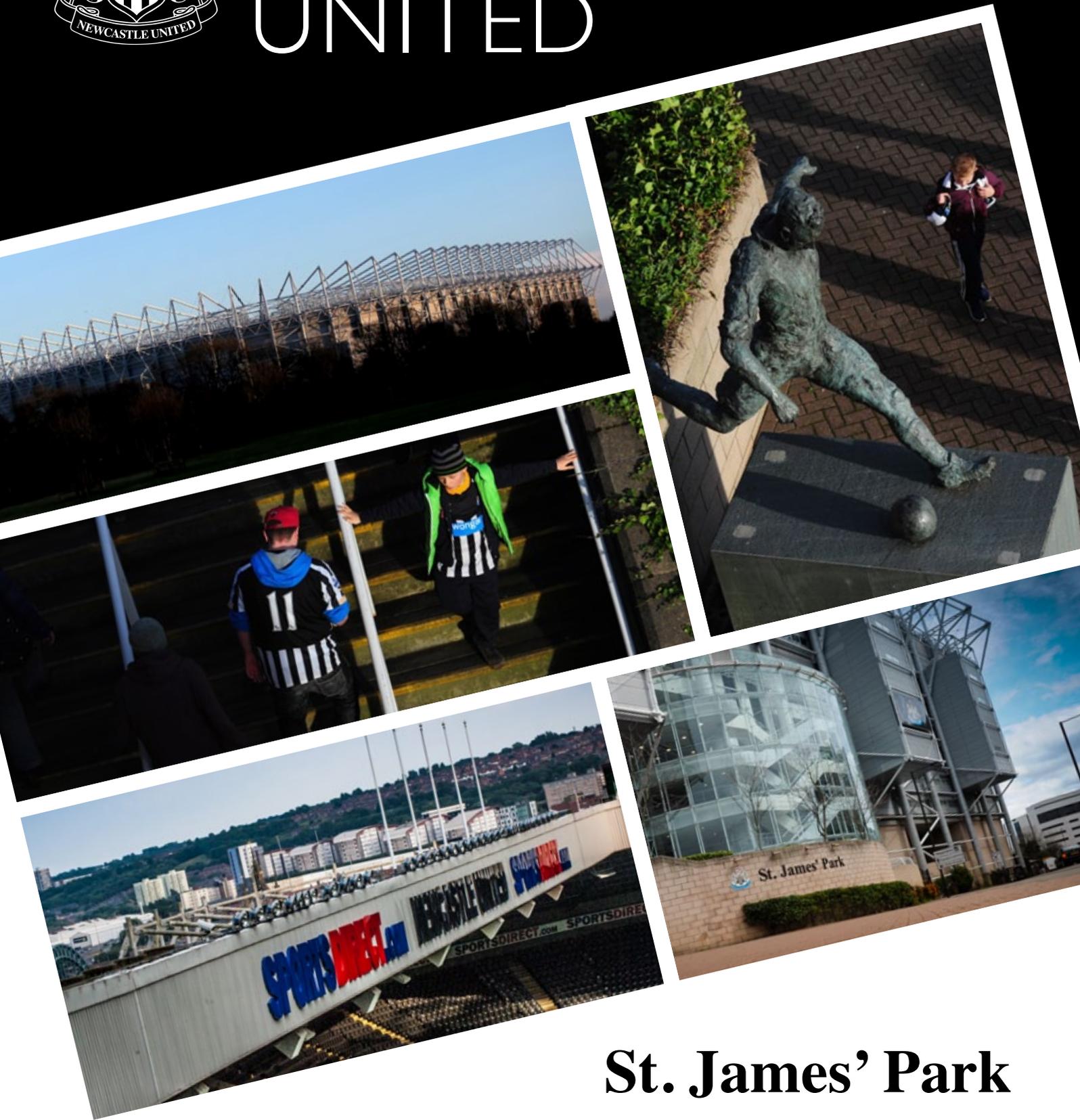




NEWCASTLE UNITED



St. James' Park VISITOR GUIDE

ABOUT ST. JAMES' PARK



Corporate Areas
 Director's Box
 Corporate Hospitality

Premium Areas
 Platinum Club
 Bar 1892
 Sports Bar

Standard Areas
 Seating Category 1
 Seating Category 2
 Seating Category 3
 (18-21 Concessions Available)
 Family Area
 Away Fans

ADDRESS

St. James' Park Newcastle upon Tyne NE1 4ST

SURFACE

Natural grass

PITCH DIMENSIONS

115 x 74.4 yds

CAPACITY

52,404

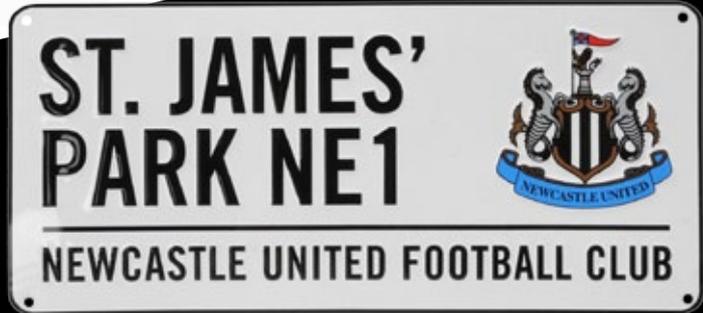
denotes entrances/exits for disabled visitors

HOW TO GET HERE

For the smoothest possible journey, we recommend visiting www.altoonativetravel.com!

ON FOOT

St. James' Park is located to the north west of Newcastle city centre, close to the junction between Gallowgate, St. James' Boulevard and Barrack Road. That's just a ten-minute walk from Newcastle Central Station and around five minutes from Monument Metro Station and the city's major bus stations. You can get your very own tailor-made route at www.walkit.com.



ON YOUR BIKE

Cycling is one of the healthiest ways of getting to the match. With St. James' Park located in the heart of the city, it is within easy reach for thousands of supporters. There are 35 'Sheffield stands' conveniently located around the stadium for you to park at.

For more information, please visit

www.altoonativetravel.com/on-your-bike or call Newcastle's city cycling officer on **0191 277 8907** for your very own cycle map.

BY CAR

Given our city centre location, there are no unreserved public car parks on event days at St. James' Park. Instead, we recommend using public transport to reach the stadium.

If you do need to use your car, use the postcode 'NE1 4ST' in your sat-nav to find us.

There are a number of public car parks signposted clearly on arrival in Newcastle city centre, though be warned – they are likely to be extremely busy on matchdays!

PARK AND RIDE

To make visiting us even easier, we operate a park and ride system from sites close to the A1 motorway – the main motorway link to Newcastle from all directions.

There are two great locations to park and ride – from Newcastle Great Park (just west of the A1, north of Newcastle close to the Racecourse) and the Soccerbus service from the MetroCentre; one of Europe's biggest shopping centres.

Both locations are signposted from the A1. Please visit www.altoonativetravel.com/park-and-ride for further information.

BY METRO

Newcastle upon Tyne is served by the Tyne & Wear Metro system; a light rail network with frequent services between Newcastle Airport, Newcastle city centre, the coast, major transport interchanges

and destinations south to Wearside. We recommend St. James' Metro station for local coastal destinations including North Shields, while Monument station – a five-minute walk away – is served by both yellow and green line routes towards Newcastle International Airport, South Shields and the coast. To reach St. James' Park from Monument station, walk west on Blckett Street and continue onto Gallowgate. The stadium will become visible on your right. For more information, please visit www.altoonativetravel.com/by-metro.

BY TRAIN

Newcastle Central Station is around a ten-minute walk from St. James' Park. Situated on the East Coast Mainline, it is a principle stop for services between London and Edinburgh/Glasgow. In addition to regional services to Middlesbrough and Carlisle, it also offers direct cross-country routes to and from Leeds, Manchester, Liverpool Birmingham and Bristol. To walk to St. James' Park, cross the road from the station and walk up Pink Lane (to the right of Subway), passing the Forth Hotel public house. Turn right onto Clayton Street, then left onto Westgate Road. Outside Tilleys Bar, bear right onto Bath Lane and after 200 metres, turn right onto Stowell Street (Chinatown) and continue until the ground becomes visible beyond the Chinatown arch.

To plan your train journey, please visit www.nationalrail.co.uk.

BY PUBLIC BUS

Newcastle upon Tyne has two major bus stations for local and regional services – Haymarket, for services to and from Northumberland and the North, and Eldon Square, for services to and from County Durham and the South. Both are located on Percy Street, a five-minute walk from St. James' Park. To reach the stadium, walk south west on Percy Street and turn right onto Gallowgate. St. James' Park will become visible on your right. For more information on local bus services, please visit www.altoonativetravel.com/by-bus.

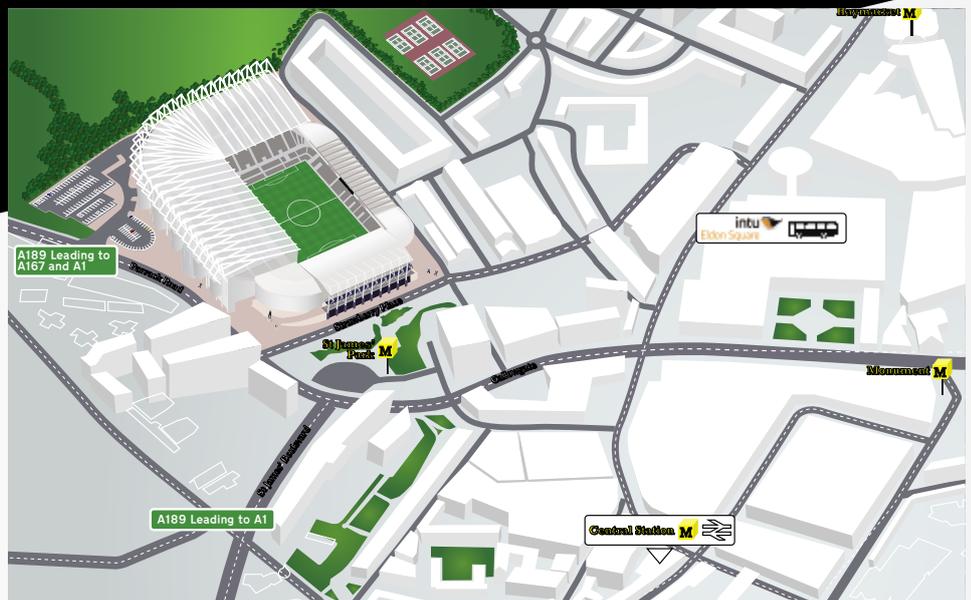
Newcastle Coach Station is on St. James' Boulevard and receives National Express coach services, while Megabus operates services from outside Newcastle Central Station. Both offer frequent services from across the UK with links to Europe.

BY TAXI

There are taxi services available throughout the city, with major taxi ranks located at Newcastle Central Station and transport interchanges. The nearest taxi rank to St. James' Park is situated two-minutes away on foot, opposite the entrance to Chinatown.

FAN COACHES

Please contact the club's safety and security office on **0191 201 8643** if you plan to travel by private coach.



TICKETS

Need to buy a ticket?

Or have a question about your visit?

The Box Office is ready to help.

BOX OFFICE

Online: tickets.nufc.co.uk

Call (24hr): 0844 372 1892* then select option 1
(Calls cost 7 pence per minute plus your phone company's access charge).

Email: boxoffice@nufc.co.uk

In person: at the St. James' Park Box Office, located under the Milburn Stand.

Opening hours:

Monday to Friday: 10am – 5pm

Saturday: 9am – 4pm

Sunday: Closed

On matchdays, the Matchday Box Office located in the Milburn Stand will also be open to assist supporters, generally from 9am until half-time of the match.

For more information and frequently asked questions, please visit www.nufc.co.uk/faqs

SEATING

Please enter the stadium via the turnstile zone indicated on your ticket. Spectators should ensure that they do not sit in any seat other than the one indicated on their ticket.

There are **140 stairs** and **14 landings** up to seating level 7. If you are disabled, have mobility issues or are concerned you aren't able to make the climb, please use the nearby lift.

Please ask one of our friendly stewards, who will be very happy to direct you.

IDENTIFICATION FOR CONCESSIONS

If a concessionary ticket has been purchased, identification may be requested on entry. Holders of such tickets should ensure that they have appropriate ID with them.



HOSPITALITY PACKAGES AND SPONSORSHIP

If you are looking for something to make your visit extra special, then our hospitality or sponsorship packages may be of interest.

Offering a one-of-a-kind experience, our hospitality packages start from £125 +VAT per person, and have been created to ensure that each and every one of your guests enjoys a day they will never forget. For further information or to book, call **0191 201 8444** or email hospitality@nufc.co.uk.

Sponsorship packages are available from £1,160 +VAT for four guests, which includes a three-course meal, complimentary bar and a commemorative gift plus much more. For further information or to book any of these packages please call **0191 201 8530** or email Scott.Nellins@nufc.co.uk



OTHER INFORMATION

AROUND THE STADIUM

St. James' Park is one of the most centrally-located football stadiums in any major British city, offering all the modern conveniences, food and drink options and vast array of interesting things to see and do that you would expect.

While the Leazes Stand is bordered by the tranquillity of historic Leazes Park, the rest is surrounded by Newcastle upon Tyne's bustling city centre with its world-class shopping centres, leisure facilities, museums, monuments, bars and restaurants.

PLACES TO STAY

As a popular tourist and business destination, Newcastle and its surrounding areas boast an excellent range of places to stay. To plan your trip and for recommendations, please visit:

www.newcastlegateshead.com/accommodation

REFERESHMENTS

A range of hot and cold snacks, soft drinks and alcohol are available to purchase in all concourse areas of St. James' Park. However, please note that once purchased within the stadium, alcohol cannot be taken outside of the concourse.

If you plan to stay close to St. James' Park before or after the match, the stadium's very own NINE Sports Bar and The Terrace Bar – located next to the club retail store beneath the Gallowgate Stand – offer an excellent choice of food and beverages for all the family, and all at competitive prices. Fans of visiting clubs are very welcome.

Please note that no large amount of food can be taken inside the stadium from outside. The amount of food allowed will be at the discretion of Newcastle United staff. Bottles and cans are also not permitted.

If you have specific dietary requirements, please contact the steward at your stadium entry point. Permission may be granted following appropriate checks.

IF YOU FEEL UNWELL...

There is a full medical team on duty at St. James' Park including first aid, paramedics and doctors. If you feel unwell at any time, please speak to your nearest steward who will be happy to assist you.

TOILETS

St. James' Park concourses offer all the conveniences you would expect. Patrons who purchase food or beverages inside NINE or The Terrace Bar can also use respective on-site facilities within those premises.

There are disabled toilets in all supporter areas of the stadium which can be opened with a radar key. Please contact your nearest steward for assistance.

CASH MACHINE

There is a Barclays ATM at St. James' Park, enabling supporters to make cash withdrawals free-of-charge. The ATM is located in the exterior wall of the South West corner between the two entrances to The Terrace Bar. There is also a free-to-use cash machine located at the Tesco Express store directly across Barrack Road.

LUGGAGE/PUSHCHAIRS

We regret to inform you that there are no areas to store luggage and/or pushchairs at St. James' Park during matchday.

Bags larger than an A4 sheet of paper may not be permitted and will be at stewards' discretion.

OFFICIAL MERCHANDISE

Official Newcastle United merchandise is available from the Club Store located at St. James' Park. The store will open at 9am on a matchday, or 11am for Sunday matches. The store is usually open for one hour after the final whistle. Please do not hesitate to contact one of our staff should you be looking for a specific item.

TOURIST INFORMATION

NewcastleGateshead Tourist Centre

0191 277 8000

visitorinfo@ngi.org.uk

8-9 Central Arcade, Newcastle upon Tyne, NE1 5BQ

Nearest Metro: Monument

www.newcastlegateshead.com

Visit North East England

0870 550 2220

www.visitnortheastengland.com

HEALTHCARE

Newcastle Hospitals Switchboard

0191 233 6161

www.newcastle-hospitals.org.uk

Westgate Walk-In Centre (Non-emergencies)

0191 282 3000

Westgate Road, Newcastle upon Tyne, NE4 6BE

Royal Victoria Infirmary (RVI) (Accident & Emergency)

0191 233 6161

Queen Victoria Road, Newcastle upon Tyne, NE1 4LP

The Freeman Hospital

0191 233 6161

High Heaton, Newcastle upon Tyne, NE7 7DN

The Dental Hospital

0191 233 6161

Richardson Road, Newcastle upon Tyne, NE2 4AZ

DID YOU KNOW?

SING WHEN YOU'RE WINNING

Sport isn't St. James' Park's only use. As well as holding a wide range of private conferences, events and private celebrations each and every week, it is also continues to be a major music venue. It has hosted some of the biggest acts in the world through the years, including Bob Dylan, Bruce Springsteen, Queen, the Rolling Stones, Rod Stewart and – most recently – Kings of Leon in 2014.

LOCAL HEROES

St. James' Park is used to displaying local talent on the field. In recent years, however, it has also showcased local talent inside the Milburn Stand as an audition venue for The X Factor.

RECORD ATTENDANCE

The record attendance at St. James' Park was 68,386, recorded when Newcastle United defeated Chelsea 1-0 in September 1930.

CROSS-CODES

As well as proudly hosting rugby league's Magic Weekend, the stadium has also been a World Cup Host Venue in rugby union, with New Zealand, South Africa, Scotland, Samoa and Tonga all playing at St. James' Park in October 2015.

HOME SWEET HOME

As well as hosting three England football internationals in recent decades, St. James' Park has also been used as a Host Stadium for football at Euro '96 and the summer Olympic Games in 2012.

