

Enjoy the Rewards



0191 261 1571
boxoffice@nufc.co.uk

Using your NUFC Smartcard Guide

On arrival please have your smartcard in hand. At each Turnstile, you will see a reader. Place your card within the mouth of the reader. It does not matter which way up or which way round, your card is inserted in to the mouth of the reader.

The reader will read your card, and instantly verify that:

- Your card is a valid card and is valid for today's game
- Confirm you are in the correct stand
- Whether or not the card belongs to an adult or concession

On verifying that all is in order, the reader will display the appropriate lights based on the following traffic light system:

- Green only is a valid adult for today's game
- Green and Amber is a valid concession for today's game
- Red indicates there is an error and you must approach a supervisor
- No lights also indicates an error or inactive card, please approach a supervisor

On seeing a green light, or green and amber please proceed to enter.

Turnstile Supervisors will be onsite to assist you.

Please wait for the supporter in front of you to pass through the turnstile before presenting your card to the reader.

A note for parents / guardians please be careful to ensure that only one card at a time is inserted in to the mouth of the reader. If you are a family group, please take care to ensure that one card is entered and that the season ticket holder is through the turnstile before presenting the next card to the reader.